**Follow-Up Interview Script: Rental and Housing Experiences for International Students**

Opening Script

Thank you so much for agreeing to take part in our follow-up interview for the technology innovation project at the University of Melbourne. My name is Daniel Fahmi (or interviewer’s name). Our goal today is to better understand the experiences international students have with finding and living in rental accommodation in Melbourne. We want to hear your stories, opinions, and suggestions to help us design better solutions for students in the future.

This interview should take about 15–20 minutes. Please remember, there are no right or wrong answers—we are interested in your genuine experiences and ideas. You can skip any question or stop at any time. Your responses will be confidential and used only for research purposes.

Do you have any questions before we start?

***Warm-up / Background:***

* Could you briefly introduce yourself? (For example: year of study, course, and country of origin.)
* Can you tell me a little about your current living situation in Melbourne?

***Exploring the Rental Journey:***

* Can you describe your experience searching for accommodation in Melbourne?
* What sources or methods did you use to look for rental housing?
* Were there any unexpected difficulties or challenges you faced during your housing search?

***Settling In & Daily Life:***

* How was your experience securing a place to live—such as signing a lease, paying a bond, or dealing with agents or landlords?
* Once you moved in, what were some of the challenges you encountered in your accommodation?
* How has your housing situation affected your overall experience as an international student?

***Support & Tools:***

* Did you use any tools, apps, or services to help with finding or managing your accommodation?
* How effective were these tools or services in meeting your needs?

***Exploring Needs and Improvements:***

* Looking back, what kind of information or support do you wish had been available to you when searching for a place to live?
* If you could design a service or technology to help future international students with housing, what would you include?

Closing Script

Thank you very much for sharing your experiences and thoughts today. Your insights will help us understand the real challenges international students face with housing in Melbourne and will inform new ideas for support and solutions.

As mentioned, your responses will be kept confidential. If you have any other comments or suggestions after today, please feel free to contact us at [insert contact email].

Before we finish, do you have any questions or final comments for me?

Thank you again for your participation. We really appreciate your help in making a difference for other international students. Have a great day!